

moving FORWARD



ALICE PECK DAY HEALTH SYSTEMS



2009 Annual Report

APD'S FUTURE is bright.

We are committed to maintaining the caring,
personal service that has long distinguished
Alice Peck Day Memorial Hospital and Harvest Hill.



MICHAEL PWH. PAINE

HARRY G. DORMAN, III

Dear friends,

This past year has been a period of intense activity at Alice Peck Day Health Systems. As our nation prepares for significant changes in health care, APD has also been taking important steps to lay a strong foundation for the future. We are enhancing our medical services, upgrading technology, renovating our facilities, and expanding residential options for seniors in our community. At the same time, we are committed to maintaining the caring, personal service that has long distinguished Alice Peck Day Memorial Hospital and Harvest Hill.

Fiscal year 2009 marked several important transitions. We were pleased to welcome Evalie M. Crosby, CPA, FHFMA, as Vice-President of Finance and Chief Financial Officer, and to appoint Susan E. Mooney, M.D., as Interim Vice-President and Chief Medical Officer. This new position is focused on improving the quality of our medical services, while providing leadership for our medical staff. We also made notable improvements in our services and facilities, about which you'll learn more in this publication. A high point of the year was the conclusion of our Critical Access Hospital recertification survey, a federal process conducted every three years. The results were very strong and our rankings remain high in both patient satisfaction and quality of care.

APD's future is bright. We begin Fiscal Year 2010 by joining the New England Alliance for Health, a newly created organization of regional hospitals and health networks. This partnership will give us greater purchasing power and access to resources while allowing us to maintain our independence. Construction continues on the Woodlands at Harvest Hill, an independent living facility that will open in Spring 2010. We are excited to be laying the groundwork for the hospital's renovation, which will bring vital improvements to our physical space and greater efficiency and support to APD's superb care.

We are grateful to our Boards of Trustees, medical staff, employees, supporters, and members of the community who are so committed to our vital purpose: **To serve the Upper Valley community with the best in health care services.** As we move forward, your support continues to strengthen us.



Harry G. Dorman, III, FACHE
President and CEO



Michael PWH. Paine, FRCS(Eng)
Chair, Health Systems Board of Trustees

access

GOAL SERVING THE UPPER VALLEY'S HEALTH NEEDS



Dr. Doug Williamson takes a close look at 11-month-old Brayden Slayton, of Springfield, NH.

Brayden's older brother Sawyer plays while he's waiting.

In September, the Robert A. Mesropian Center for Community Care welcomed two new primary care providers: **Sheilla Bachelder** (Family Medicine) and **Yolanda Poradowski** (Internal Medicine), with an additional two providers to begin in early FY2010. To better serve the busy schedules of our patients without compromising our high standards of care, the RAMCCC also adjusted provider schedules to allow patients to be seen more quickly and during additional evening hours.

APD joined with the **United Valley Interfaith Project** (UVIP) in the spring, working with community and state leaders to improve transportation access to the campus. The hospital continued to support the **Grafton County Senior Citizens Council bus**, helping senior residents of the Upper Valley get safely to their medical appointments.



Amy Weed of Emergency Services.

The Immediate Care Center responded to an increase in demand for emergency care by transitioning to a **dedicated Emergency Services Department** in June, remodeling its space in September to provide greater patient privacy and comfort and improved flow.

STRATEGY

making care more accessible



Dr. Sheilla Bachelder with a patient.

service

GOAL IMPROVED STANDARDS OF CARE



Heidi Booden helps a patient with her mammogram.

Chef Tim Tillinghast in the APD coffee shop.

STRATEGY

new staff, technologies and services

Drs. Jerald Ward and Silviu Tamasdan joined our staff as the hospital's first dedicated **Hospitalists**, caring for patients while they stay in the hospital. APD's Medical-Surgical unit also began offering telemetry. This higher level of patient monitoring allows us to serve more severely ill patients.

APD continues to make strides in national surgical quality improvement initiatives.

New equipment in the surgical suite included a **waste management system** that reduces waste and minimizes exposure risk to healthcare workers while decreasing wait time between surgeries. **Dr. Patrick Morhun**, a member of our medical staff, began using new equipment to remove cataracts more efficiently and safely. With the help of our donors, the Mammography department installed a **digital mammography system** that provides significantly improved digital imagery, and renovated the Mammography suite to be more welcoming and comfortable.

The Elizabeth A. Hughes Care Unit at Harvest Hill opened its doors in June 2009. Construction and startup costs for the new facility, which enables residents of Harvest Hill to remain in their community as their health declines, were fully funded by donations from our community.

New management and a new approach to **food service** in the hospital has led to a greater diversity of meal choices, including more vegetarian and vegan options, and an elimination of all deep-fried foods from the menu. The hospital's food services also replaced disposable food containers, cups and silverware with biodegradable options as part of an overall "**APD Is Green**" initiative that continues to provide cost savings and contribute to environmental health.

*Dr. Silviu Tamasdan
with Asa Metcalf
of Piermont, NH.*



people

GOAL MAKING THE MOST OF OUR GREATEST RESOURCE



Paul Campagna of Hanover, NH and his dog Chloe volunteer in the Extended Care Facility.



Auxilian Ranice Appell at the Spring 2009 Antique Show.

STRATEGY

strengthening and creating partnerships

APD joined with the **Upper Valley All Health Hazards Regional Planning Commission** in the spring and fall to prepare for a possible epidemic of H1N1 influenza. Together with the state of New Hampshire and other local hospitals and health organizations, we worked to devise a clear, coherent public response that would minimize transmission risk and keep the Upper Valley as healthy as possible.

APD also strengthened its relationship with neighboring Dartmouth-Hitchcock Medical Center, working to increase the number of skilled nursing and other patients transferred to our facility.

None of our progress would be possible without the efforts of our medical staff and employees.

We continue to be sustained by the support we receive from the **APD Auxiliary**. For more than 75 years, this vibrant organization has provided volunteers and financial support, while its members serve as ambassadors to the greater Upper Valley community. This year, the Auxiliary completed its \$100,000 pledge to the future renovation of the hospital; APD is honored by their vote of confidence.

In fiscal year 2009, APD's **volunteers** contributed 6,000 hours of service to Alice Peck Day Memorial Hospital and Harvest Hill. Their support enriches the APD community in countless ways.

EMPLOYEE SERVICE AWARDS

5 years

Caitlin Adams
Nicole Alves
Michaelynn Bouthillier
Claudette Brokx-White
Kayla Collins
Andy Cyr
Stephen Daly
Lois Donelson
Ruth Driscoll
Deborah Dworak
Sandra Elliott
Sheila Feyrer
Chad Finer
Laurie Foster
Deborah Guidotti
Petra Gunnerson
Brad Gurney
Ronald Hall, Jr.
Kathleen Hamilton
Elizabeth Hanlon
Linda Hook-Reichert
Alex Jaccacci
Wendy Leigh James
David Kroner
Susan Kuklewicz
Joanne Madeja
Bonnie Maxfield
Jane Mesh
Janice Michel
Joyce Neilsen
Wayne Piekarski
Steven Rose
Rosemarie Rouleau
Melissa Seymour
Gene Soboleski
Adam Sorscher
Jennifer Soule
Kathleen Stacy
Bridgett Taylor
John Thibodeau, Jr.
Laurie Waterman
Kaaren White
Jason Whitney
Jesse Zabski

10 years

Judith Bircher
Cindy Casale
Jennifer Collins
Phillip Collins
Kimberly Cunningham
Debra Fisk
Brenda Gessner
Karen Leister
Nancy Limbaugh
Suzanne Lorenz
Heather McGonis
Mary Jane Mitchell
Sheryn Payton
Amy Sleeper
Paula Stedman
Janet Tibbits
Melissa Underhill
Mark White
Sadie Woods

15 years

Carol Descoteau
Rosemarie Gritsavage
Gayle Hulva
Larry Lancaster
Annelie Marsh
Marilyn Thorson

20 years

Heidi Booden
Lauren Grace
Jenness Hipwell
Peter Mason
Diane Talbert

25 years

Shirlene Allen

30 years

Jane Spaulding

More than 30 years

Kathy Sirois (33)
Leigh Davis (33)
Linda Facto (36)
Harry Tibbits (39)

EMPLOYEES OF THE QUARTER

1 Donna Reade
Information Systems

2 Rich Casano
Materials Management

3 Cara Rudnicki
Housekeeping

4 Tim Tillinghast
APD Kitchen

community health

GOAL A HEALTHIER UPPER VALLEY COMMUNITY



Volunteer dental hygienist Rita Coolley with Pashents White.



Andy White vaccinates Matt LaBombard against seasonal influenza.

The Department of Community Health continues to support the health of residents in our area. Last year, the **Upper Valley United Way Assessment of Community Needs and Assets** surveyed patients and health professionals, who identified access to basic medical care, oral health care, and prevention and wellness programs as the top unmet needs in the Upper Valley.

In response, APD continued to support access to medical care with cash donations to the **Good Neighbor Health Clinic** and **Grafton County Senior Citizens Council**, and addressed dental needs with its ongoing school-based “**Upper Valley Smiles**” program. During the 2008–2009 school year, the “Upper Valley Smiles” staff screened 107 second- and

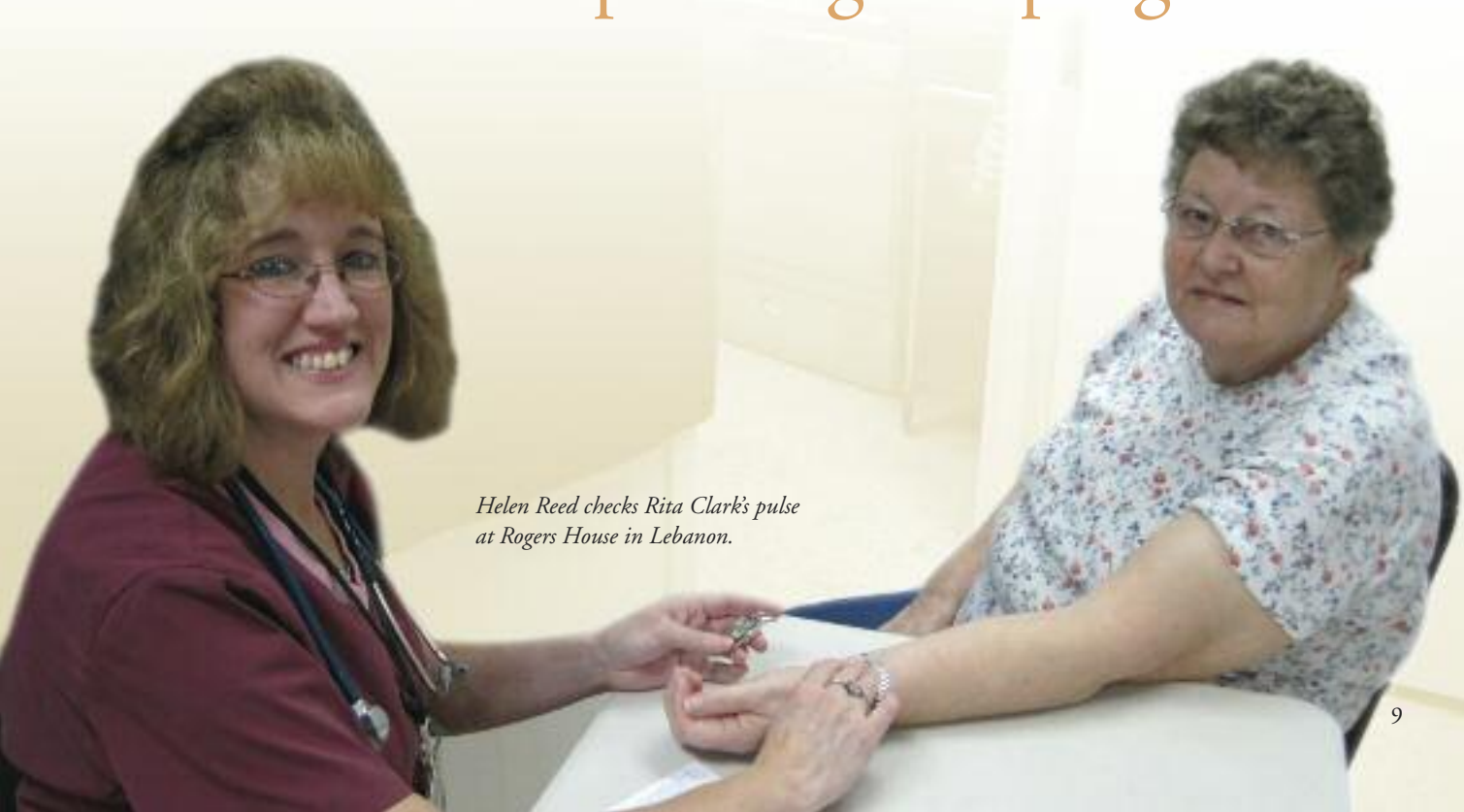
third-grade children from Lebanon, Enfield and Canaan; 60 children received preventive services (sealants and/or fluoride varnish).

Twenty-nine children were referred to local dentists for follow-up urgent care, partially supported by grants administered by APD. A free dental clinic for children was held at APD in the spring.

The Department also coordinated community **flu clinics**, supported the **Living Strong senior exercise program**, and provided one-on-one Medicaid application assistance to local families. More details can be found in the full Community Benefits report, available at www.alicepeckday.org.

STRATEGY

continue strengthening
and expanding our programs



*Helen Reed checks Rita Clark's pulse
at Rogers House in Lebanon.*

financials

GOAL PROVIDE GREATER FINANCIAL STABILITY



**Elizabeth Loudermilk, CPA, Controller,
with Evalie M. Crosby, CPA, FHFMA, (top)
Vice President of Finance and Chief Financial Officer.**

STRATEGY

sound fiscal management

Throughout these challenging economic times, APD has remained one of the largest employers in the Upper Valley. The Foundation for Healthy Communities estimates that APD's economic activity supports 825 jobs in the area, with a \$31 million economic impact. As demand for health care services increases, APD hopes to provide an even greater benefit to the Upper Valley in years to come.

FINANCIAL STATEMENTS

Fiscal Year 2009 was a year of transition in financial operations at Alice Peck Day Health Systems. Midway through the year, the financial management of the organization came under the new leadership of **Evalie M. Crosby** as Vice President of Finance/Chief Financial Officer, **Elizabeth Loudermilk** as Controller, **Lisa Cohen** as Financial Analyst, and **Amy Beth Main** as Director of Revenue Cycle. This team has spent many hours reviewing past financial operations, exploring untapped opportunities and moving forward with a number of initiatives designed to improve the financial performance of the organization. We have seen much success to date and anticipate continued improvement in the year ahead.

Specific areas addressed thus far have included:

- Identification of improved charge capture processes in the Emergency Room and Surgical Services;
- Improvements in Patient Accounts billing processes;
- Continued review of Patient Access up-front cash collection policies and procedures and potential opportunities for improvement;
- Assessment of the potential impact of Provider Based Entity status for physician practices, to be adopted January 1, 2010;
- Review of claims filing and self pay collection processes in an effort to reduce bad debt write-offs;
- Identified potential for enhanced reimbursement through the review and subsequent re-filing of open Medicare Cost Reports; and
- Review of general ledger documentation processes to ensure accurate and timely recording within fiscal operations.

We look forward to a continuation of these efforts and more as we work to provide greater financial stability for the entirety of the Alice Peck Day Health System.

STATEMENT OF OPERATIONS

Fiscal Year Ending September 30, 2009

	Unaudited 2009	Audited 2008
Unrestricted Revenue, gains and other support		
Net Patient Service Revenue	\$36,379,115	\$34,742,462
Other Revenue	4,097,950	4,744,555
Net assets released from restrictions for operations	40,698	30,122
Total Revenue	40,517,763	39,517,139
Expenses		
Personnel Expenses	23,574,232	23,490,657
Supplies and other	12,137,655	11,252,928
Bad Debt Provision	2,135,799	2,832,094
Insurance	784,348	955,116
Interest	1,060,643	735,812
Depreciation and amortization	1,671,372	1,736,675
Total Expenses	41,364,049	41,003,282
Subtotal	(846,286)	(1,486,143)
Unrealized gain (loss) on interest rate swap	(279,903)	3,130
Other than temporary decline on investments	–	(243,388)
Net unrealized gains (losses) on investments	368,272	(485,226)
Net assets released from restrictions used for purchase of property, plant and equipment	996,988	–
Increase (decrease) in unrestricted net assets	\$239,071	\$(2,211,627)

CONDENSED BALANCE SHEET

Fiscal Year Ending September 30, 2009

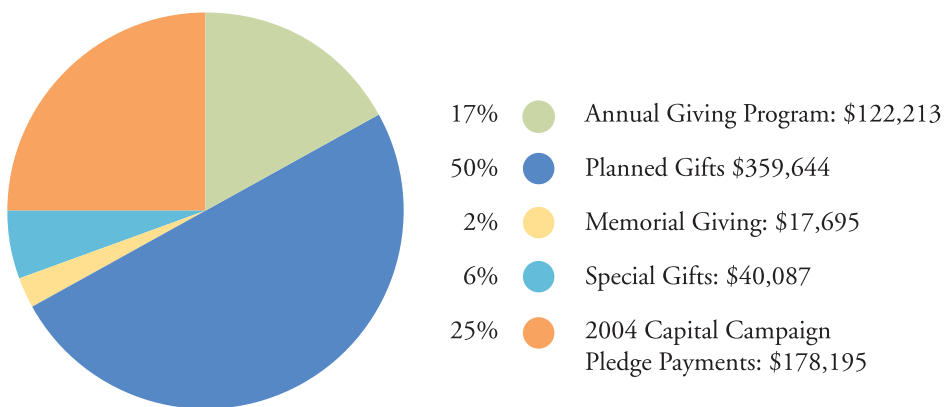
	Unaudited 2009	Audited 2008
Cash and short-term investments	\$14,670,318	\$16,016,758
Other current assets	5,668,317	5,585,954
Property, plant and equipment (net)	34,942,378	21,725,776
Other assets	15,235,158	26,238,028
Total assets	70,516,171	69,566,516
Current liabilities	9,147,753	7,435,748
Long-term debt	41,775,000	41,945,000
Other liabilities	6,742,454	6,674,876
Total Liabilities	57,665,207	56,055,624
Unrestricted net assets	10,619,115	10,380,042
Temporarily restricted net assets	2,205,022	3,104,394
Permanently restricted net assets	26,827	26,456
Total net assets	12,850,964	13,510,892
Total liabilities and net assets	\$70,516,171	\$69,566,516

SUPPORTING STATISTICAL INFORMATION

Summary of Patient Service Utilization

	2009	2008
Inpatient		
Total Admissions	750	834
Births	272	289
Acute care patient days	2,673	2,747
Acute care average length of stay	3.6	3.3
Acute care average daily census	7.3	7.5
Extended Care Facility		
Long term care resident days	7,513	14,502
Skilled level resident days	2,083	2,233
Skilled level average length of stay	14.4	19.9
Average Daily Census	20.6	45.8
Other		
Emergency Room/ICC visits	9,459	10,622
Clinic visits		
Robert A. Mesropian Primary Care Center	23,555	24,382
Women's Care Center	9,468	9,073
General Surgery Clinic	1,906	1,912
Same Day Surgery	2,000	2,008
Procedures	739	831
Lab procedures (excludes venipunctures)	83,561	89,245
PT/OT Visits	5,277	5,897
Radiology exams	18,439	19,796

FISCAL YEAR 2009 CASH CHARITABLE CONTRIBUTIONS \$717,834



our donors

I would like the donation directed to your campaign for digital mammography. There are members of our family, including myself, who are very fortunate survivors of breast cancer and those who had more difficulty with the fight – Karen, her mother and my mother. For this reason, a memorial gift directed at digital mammography is especially appropriate.
~ Susan Y. Manaras



Susan is a cousin of Robert A. (Bob) Mesropian, former President and CEO of Alice Peck Day Memorial Hospital. She and her husband John made their gift in memory of Bob's sister, Karen Mesropian Donoghue, who lost her battle with breast cancer this past year.

We are deeply grateful to Susan and John, whose gift supported APD's fundraising campaign for digital mammography. Members of our community reached deep and gave generously in fiscal year 2009, contributing more than \$700,000 to help APD address a number of critical needs.

The power of philanthropic support is tangible. It enables us to deliver the kind of care our patients have come to trust – quality care that keeps us “moving forward” without losing the highly personal touch that distinguishes APD.

WE THANK ALL WHO CONTINUE TO INVEST IN APD.

Annual Giving Program

LEADERS \$5,000+

Anonymous
Kleen, Inc.
Mr. and Mrs. David M. Roby
The Jack and Dorothy Byrne
Foundation

INNOVATORS \$2,500+

Anonymous
Geokon, Inc.
Peter J. McLaughlin and Jane Kitchel
McLaughlin Family Fund
Valley Radiologists Professional Assoc.

PACESETTERS \$1,000+

Anonymous
Mrs. Harriette S. Barnes
Barrette Family Fund of the
NH Charitable Foundation-
Upper Valley Region
Carroll Concrete Company
Whit and Closey Dickey Fund
of the NH Charitable Foundation-
Upper Valley Region
Mr. and Mrs. Harry G. Dorman, III
Mr. and Mrs. Romer Holleran
Newport Sand and Gravel
Mr. and Mrs. Jeremy B. Rutter

ASSOCIATES \$500+

Ms. Susan W. Almy
Berry, Dunn, McNeil & Parker, LLC
Donald L. Burnham, MD
Central Supply, Inc.
Ms. Susan Cohen
Mrs. Mary S. Cunningham
Mr. and Mrs. Frederick Cushing, Jr.
The Joe and Hellen Darion Foundation
Mr. and Mrs. Conrad F. Frey
Dr. Claudia and Mr. Ralph Gibson
Mr. and Mrs. Ronald Kobylenski

Lake Sunapee Bank
Mascoma Savings Bank
Dr. Peter Mason and
Ms. Laurie Harding
Mrs. Dorothy J. Matthews
Mr. and Mrs. William S. Molloy
Ms. Melanie N. Moore
Mr. and Mrs. Leonard E. Morrissey, Jr.
New England Industries, Inc.
Mr. James O'Brien
Dr. and Mrs. Michael Paine
Dr. and Mrs. Keith C. Rogerson
Ms. Anna M. Romano
Mr. and Mrs. David Ruedig
Vermont Community Foundation
(Ms. Anne S. Segal)
Mr. and Mrs. Stanley A. Wallace
Dr. and Mrs. Arthur Walsh
Mr. William D. Wedgwood
Dr. Andrea Williams and
Mr. Clayton E. Goss

SAMARITANS \$250+

Anonymous (2)
Mr. and Mrs. Arthur E. Allen, Jr.
Ms. Susan Baker
Ms. Barbara A. Callahan, CRNA
Mr. Charles T. Depuy, Jr.
Mr. Robert J. Dion
Mr. and Mrs. William T. Doyle
Ms. Norma Jean Guthrie
Mrs. Suzanne E. Harding
Mr. William Igleheart
Mr. John Jackson
Mr. William Josler
Mr. and Mrs. Edward T. Kerrigan
Mr. and Mrs. P. David Lagomarsino
Dr. Bruce Lewis and Ms. Abby Tassel
Mr. and Mrs. William F. Luebbert
Dr. and Mrs. Leon Mann

Dr. Susan E. Mooney and
Ms. Patricia M. Negus
Dr. Patrick J. Morhun and
Ms. Susan Barnes-Morhun
Mr. and Mrs. John S. North
Price Chopper's Golub Foundation
Dr. and Mrs. Frederic Rueckert
Saturday Night Live Group
Mr. and Mrs. Mark C. Schleicher
Mr. Hans L. Schlesinger
Mr. John D. Schumacher and
Ms. Jeanne Childs
Mr. and Mrs. J. Barrie Sellers
Mr. and Mrs. Andrew C. Sigler
Dr. and Mrs. James C. Strickler
Trumbull-Nelson Construction
Co., Inc.
Mr. and Mrs. Laurence J. Ufford
Mr. and Mrs. Richard F. Vincent
Mr. and Mrs. Stephen B. Wellington
Mr. and Mrs. Huntley Whitacre

FRIENDS \$100+

Anonymous (5)
Mr. and Mrs. James Adler
Ms. Beyhan Aksel
Alcoholics Anonymous
Allan's Vending Service, LLC
American Legion – Post 22
American Legion Auxiliary – Unit 22
Mr. Peter H. Armstrong
Ms. Jean H. Baarson
Mrs. Faith B. Baker
Ms. Patricia Bazilchuk
Mr. Ronald H. Bean
Ms. Arlene Biathrow
Mr. and Mrs. Mark W. Blanchard
Mr. and Mrs. Wayne T. Bonhag
Mrs. Jane S. Brandt
Mr. and Mrs. Alan L. Brock

Dr. and Mrs. Henry P. Brown, III
 Mr. and Mrs. Peter C. Brown
 Canaan Lions Club
 Mrs. Janet Canillas
 Mr. and Mrs. Donald E. Cantlin, Jr
 Mrs. Joyeuse G. Cavaney
 Mr. Robert W. Christy
 Mr. and Mrs. David M. Cioffi
 Ms. Virginia L. Close
 Clow Construction, LLC
 Mr. and Mrs. Allen T. Coker
 Ms. Wendy Cole
 Rev. Dr. Guy J. D. Collins
 Ms. Frances J. Connor
 Mr. Frank Coombs and
 Ms. Sheila Andrews
 Mr. and Mrs. Nelson Crawford
 Mr. Malcolm S. Crook
 Mr. and Mrs. Jere R. Daniell
 Mr. J. Andrew Daubenspeck
 Mr. and Mrs. Warren D. DeMont
 Mr. and Mrs. Armand J. Dionne
 Dr. Steven Bachner
 Mr. and Mrs. Allen B. DuMont, III
 Mrs. Analee P. Durant
 Ms. Nancy B. Emery
 Mrs. Lillian R. Fellows-Abbott
 Mr. and Mrs. Ronald Filfalt
 Firetech Sprinkler Corp
 Mr. and Mrs. James M. Fitzgibbons
 Mr. and Mrs. Peter J. Gardner
 Mr. and Mrs. Clark A. Griffiths
 Mr. Richard Grossman and
 Ms. Elaine Warshell, Esq.
 Ms. Lorena M. Guarino
 Mr. and Mrs. Michael Harris
 Mr. and Mrs. Nicholas D. Harvey, Jr.
 Mr. and Mrs. William R. Hatch
 Dr. Mahlon Hoagland
 Mr. and Mrs. John R. Hoffman
 Mr. Frank F. Hough
 Mr. and Mrs. Carl Hussey
 Mr. Bruce N. Johnstone, Sr.
 Mr. and Mrs. Robert L. Kaiser
 Ms. Karen G. Kayen and
 Mr. Terry Boone
 Mr. and Mrs. Ernest K. Kiefer, Jr.
 Dr. and Mrs. William Kmon
 Dr. and Mrs. Calvin R. Knights
 Mr. William V. Koskuba, Jr. and
 Ms. Birdie L. Hanson
 Mr. and Mrs. Austin Kovacs
 Mr. and Mrs. Raymond LaBombard, Sr.
 Mr. and Mrs. Richard L. Lewin
 Mr. Willmott Lewis, Jr. and
 Ms. Barbara H. Jones
 Ms. Helen S. Lobacz
 Dr. Brian Lombardo and
 Ms. Tracey Bach
 Ms. Elsa M. Luker
 Mr. and Mrs. W. Grant MacEwan
 Mr. and Mrs. Douglas MacGregor
 Mr. and Mrs. Francis B. Maguire
 Mr. and Mrs. John T. Manaras
 Mrs. Mary N. Masland
 Mrs. Margot McCaffrey
 Mr. and Mrs. Andrew C. McCulloch
 Mr. and Mrs. Kurt H. Merrill
 Mr. and Mrs. Richard M. Miller
 Mr. and Mrs. Robert F. Mitchell
 Mr. Charles F. Morgan, CPA, PC
 Mrs. Evelyn V. Morse
 Mr. Howard Muller
 Ms. Merry W. Muller
 Mr. and Mrs. William N. Murphy
 Mr. and Mrs. Drew Nelson
 Mr. and Mrs. George R. Newkirk, Sr.
 Mr. and Mrs. Robert R. Nolet
 Mr. and Mrs. Francis X. Oscadal
 Mr. and Mrs. Judson T. Pierson
 Mr. and Mrs. Robert F. Poh
 Ms. Elizabeth A. Pollard
 Mr. and Mrs. Lloyd Prescott
 Pro-Cut International Ltd, LLC
 Proforma Unlimited
 Ms. Martina A. Quellmann
 Mr. Lloyd E. Raymond
 Ms. Verna W. Rich
 Mr. and Mrs. John C. Richardson
 Mr. and Mrs. John P. Richmond
 Mrs. Ruth D. Riess
 Mary Lougee Ripley Trust
 Mr. David H. Robinson
 Mr. and Mrs. Daniel J. Rutledge
 Mr. and Mrs. E. Waldo Sanders
 Mrs. Dorothy M. Sayles
 Mr. and Mrs. Paul R. Schwarz
 Mr. and Mrs. Edward R. Scovner
 Mr. and Mrs. Robert W. Sharkey
 Mrs. Doris P. Smith
 Mr. and Mrs. Douglas A. Smith
 Mrs. Margaret Smith
 Mr. Murray Smith
 Mr. Orson L. St. John, Jr.
 Mrs. Elsie C. Strandberg
 Mrs. Eleanor J. Sullivan
 Sunday Morning Big Book Group
 Dr. Vijay M. Thadani and
 Ms. Onita Connington
 Mr. and Mrs. Dennis Thron
 Ms. Ella S. Tobelman
 Ms. Charlene L. Toews
 Georgia A. Tuttle, MD
 Twin State Sand and Gravel, Inc.
 Mrs. Helen M. Vanier
 Ms. Elizabeth Walk
 Ms. Dale F. Walter, RN
 Dr. and Mrs. John Wasson
 Mr. and Mrs. Bruce Waters
 Ms. Nora Wijn
 Ms. Irene C. Williams
 Mr. and Mrs. John Woodward-Poor
 Mr. and Mrs. David W. Wright
 Mr. and Mrs. Harold B. Wright
 Mr. and Mrs. James E. Wright
 Ms. Anna A. Yeshilian
 Mr. and Mrs. Tsukasa Yoshinaka
 Ms. A. Sharon Hughes Young

SUPPORTERS UP TO \$100

Anonymous (11)

Mrs. Ruth C. Adams

Mr. Dominic C. Albanese

Mrs. Dorothy M. Andrews

Mr. and Mrs. Harold L. Armstrong

Mr. and Mrs. Robert C. Baldwin

Mr. and Mrs. Richard R. Bardorf

Ms. M. K. Beach

Mrs. Vivian B. Bement

Ms. Adele Benjamin

Mr. Frederick E. Berg

Mrs. Marjory M. Blood

Ms. Claire Boisvert

Mrs. Rachel Boisvert

Prof. and Mrs. Richard S. Bower

Mr. and Mrs. Stephen G. Brown

Mr. and Mrs. Fay E. Burnham

Mr. and Mrs. Richard P. Burroughs

Mr. and Mrs. Leonard K. Cadwallader

Ms. Connie Carr

Mr. and Mrs. Howard A. Carter

Central Paper Products, Inc.

Ms. Mary Churchill

Mr. and Mrs. David L. Cole

Mrs. Barbara Condict

Mr. and Mrs. Alvin O. Converse

Ms. Elaine J. Cook

Ms. Jeanette I. Cook

Mrs. Dorothy H. Coutermarsh

Mr. and Mrs. Michael J. Cryans

Mr. and Mrs. Jeffrey R. Davis

Mr. and Mrs. Lawrence A. Davis

Mr. Leonard V. Decato

Mr. Stephen N. Decato and

Ms. April M. Sanborn

Mrs. Lois Dubuque

Mr. and Mrs. Roger Dudley

Mr. and Mrs. Paul Dunne

Mrs. Patricia W. Eckels

Ms. Nancy L. Elliott

Ms. Carol Fellers

Ms. Frances W. Field

Mr. and Mrs. Merle G. Ford

Mr. and Mrs. Guenther E. Frankenstein

Ms. Susan Frankenstein and

Mr. Andrew M. Tuthill

Mrs. Julia H. Frost

Ms. Sandra Fullington

Mr. and Mrs. Peter V. W. Gardner

Ms. Sara J. Garran

Mr. Victor Gelineau

Mrs. Alice Gnaedinder

Ms. Edna Goodrich

Mr. and Mrs. Bruce Gordon

Ms. Virginia R. Gould

Ms. Virginia Gove

Dr. and Mrs. Walter C. Griggs

Mr. and Mrs. Lloyd H. Hackeman

Mr. and Mrs. John W. Hall

Mr. and Mrs. William H. Hayes

Mr. and Mrs. Guy Haynes

Ms. Marjorie B. Hill

Mr. and Mrs. Enoch E. Hill

Mr. and Mrs. Rowland E. Hill, Sr.

Ms. Lisa C. Hoffman

Mrs. Ruth E. Hubbard

Mr. and Mrs. Robert Jordan, Sr.

Mr. and Mrs. Calvin E. Knights

Dr. Donald O. Kollisch and

Dr. Patricia T. Glowa

Mr. and Mrs. Simo Korpela

Ladies Auxiliary, VFW # 2571

Mr. and Mrs. Donald L. Langley, Jr.

Mr. and Mrs. Edward Lary

Mr. and Mrs. Andrew D. Leckart

Mrs. Margaret Little

Mr. and Mrs. Clair Lovell

Mr. and Mrs. Thomas M. Maloof

Mr. and Mrs. Stephen Marchewka

Ms. Helen M. McCarthy

Mrs. Arline E. McCondach

Mr. Timothy J. McCosker

Mr. and Mrs. Paul McNamara

Mr. Timothy Merrihew

Ms. Violet Merrihew

Mrs. Doris Morse

Mr. and Mrs. Christopher Murray

Ms. Nancy Nadeau

Mr. and Mrs. William G. North

Ms. Louise C. Paquette

Parish of St. Michael and All Angels

Dr. Barbara and Mr. Henry Payson

Mr. and Mrs. Philip L. Perkins

Mr. and Mrs. Raymond Plante

Mr. and Mrs. Stephen R. Rogers

Ms. Charlotte J. Sanborn

Mrs. Caroline T. Schaffer

Mr. and Mrs. John Schiffman

Mr. and Mrs. George W. Shadowens

Mr. and Mrs. Roger Sharkey

Mrs. Frances V. Sherley

Ms. Helen D. Skeist

Mr. and Mrs. Adrien R. Smith

Mrs. Barbara G. Smith

Mr. Earl E. Smith

Mr. and Mrs. Jeffrey Stebbins

Ms. Eleanor B. Stephenson

Mrs. Betsy Sylvester

Systems Plus Computers, Inc.

Ms. Susan R. Tallman

Mrs. William E. Tansey

Mr. and Mrs. Jesse I. Taylor, Jr.

Mrs. Ray G. Theriault

Ms. Joyce M. Tiemann

Mrs. Helen D. Tucker

Mr. Constantin G. Vlahakis

Mr. and Mrs. Donald E. Watson

Ms. Beverly S. Weeks

Mr. and Mrs. Peter White

Ms. Mary Louise Willey

Mr. and Mrs. Roger Williams

Mr. and Mrs. Ronald L. Wilmot, Sr.

Ms. Joan B. Wilson

Ms. Alice L. Wright

Ms. Dorothea E. Wyle

Mr. and Mrs. Arthur L. Young

Mrs. Doris Zappala

CORPORATE MATCHING GIFTS

American Express
Mascoma Savings Bank
IBM Corporation
Kovacs Enterprises
Pitney Bowes

Tributes

We thank the following people for their meaningful contributions to APD in recognition of loved ones.

GIFTS IN HONOR

Catherine Bisset

Mrs. Jane S. Brandt

Rick and Roney Hoffman

Ms. Lisa C. Hoffman

Donna S. Hoyt

Mr. and Mrs. Lloyd H. Hackeman

Myrle Linnell

Ms. Charlene L. Toews

Dr. Peter Mason

Mr. Edmund Coffin

Pauline Robert

NH State Assoc. of Emblem Clubs

Bette Stewart

Mr. and Mrs. H. Carroll Mackin

Cathryn Sullivan

Ms. Claire Boisvert

GIFTS IN MEMORY

David Anderson

Anonymous

Donald R. Andrews

Mrs. Dorothy M. Andrews

Adrienne A. Audette

Mr. and Mrs. Robert Jordan, Sr.

Mrs. Evelyn V. Morse

Rita D. Barrett

Mr. and Mrs. Philip L. Perkins

Dr. John W. Bergin

Mr. and Mrs. Allen B. DuMont, III

Channing T. Brown

Anonymous

Dr. Henry P. Brown, III

Alice Peck Day Memorial
Hospital Auxiliary

Mary Burke

Alice Peck Day Memorial
Hospital Auxiliary

Nettie Burley

Ms. Marjorie B. Hill

Alden Burnham

Willmott Lewis, Jr. and
Barbara H. Jones

Paul Carr

Ms. Connie Carr

Edward (Pete) Cavaney

Mrs. Joyeuse G. Cavaney

Robert D. Collier

Mrs. Frances V. Sherley

Eleanor Daubenspeck

Mr. J. Andrew Daubenspeck

The Campaign for APD CONTINUING THE COMMITMENT

The following people have completed their pledges to the campaign this year. Their contributions funded the renovation and expansion of the Robert A. Mesropian Center for Community Care and will support the upcoming hospital renovation. We are grateful for the important work their ongoing generosity enables us to continue.

Bridgman's Furniture, Inc.

Ms. Barbara A. Callahan, CRNA

Dr. and Mrs. Douglas Cedeno

Central Supply, Inc.

Mr. Edmund Coffin

Mr. and Mrs. Andy Descoteau

Dr. Bruce Lewis &
Dr. Suellen Balestra

Dr. Katherine and Mr. Paul Gerke

Mr. and Mrs. Michael Harris

Mr. and Mrs. John R. Hoffman

Mr. William Josler

Mrs. Louise R. Kremzner

Lake Sunapee Bank

Ledyard National Bank

Mr. and Mrs. W. Grant MacEwan

Mrs. Dorothy J. Matthews

Mr. and Mrs. J. Todd Miller

Dr. and Mrs. Mark M. Nunlist

Dr. and Mrs. Ernst Oidtmann

Dr. and Mrs. Richard Olson

Mr. and Mrs. Mark E. Rowell

Sabil and Sons

Trumbull-Nelson

Construction Co., Inc.

Upper Valley Anesthesiology
Services, PLLC

Mr. Steven Voigt and
Mrs. Robin Rice Voigt

Alice White Decato
Mr. Leonard V. Decato

Elizabeth H. Decato
Stephen N. Decato and
April M. Sanborn

Karen Mesropian Donoghue
Mr. and Mrs. John T. Manaras

Stanley Elder
Ms. Joan M. Butler
Mr. and Mrs. Joseph Choquette, Jr.
Ms. Phyllis A. Conner
Mr. and Mrs. Richard P. Dupree
Mr. and Mrs. Clarence M. Kennedy

Julia H. Frost
Alice Peck Day Memorial
Hospital Auxiliary

Lorna C. Gile
Alice Peck Day Memorial
Hospital Auxiliary

C. Ruth Gould
Mr. and Mrs. Robert R. Nolet

Gloria Green
Ms. M. K. Beach

Renna Hough
Mr. Frank F. Hough

James A. Hughes
Peter Mason, MD and Laurie Harding
Dr. and Mrs. Frederic Rueckert

Georgia Landry
A.J.'s Restaurant & Lounge
Alice Peck Day Memorial
Hospital Auxiliary
Mr. and Mrs. James H. Dalton
Mr. and Mrs. Richard R. Fox
Mr. and Mrs. Harry E. Johnson
Mr. and Mrs. James M. Johnson
Ms. Phyllis M. Leavitt
Ms. Ilene P. Reed
Mr. and Mrs. Donald H. Renehan
Ms. Ernestine Shattuck

Muriel R. Lang
Peter Mason, MD and Laurie Harding

Lee H. Lawton
Firetech Sprinkler Corp.

Robert H. Linnell
Ms. Charlene L. Toews

Edward Lobacz
Ms. Helen S. Lobacz

Judith H. Loftus
Alice Peck Day Memorial
Hospital Auxiliary

Loved Ones
Mr. and Mrs. David L. Cole

Robert S. MacArthur, Sr.
Alice Peck Day Memorial
Hospital Auxiliary
Mr. Bruce Duncan and
Mrs. Emily Bancroft Duncan
Mr. and Mrs. Robert S. MacArthur, III
Ms. Suzanne MacArthur
Peter Mason, MD and Laurie Harding
Mr. William D. Wedgwood
Mr. and Mrs. Edward E. Wendell, Jr.
Mr. and Mrs. Wayne H. Wiswedel

William Maloy
Mrs. Barbara H. Brown
Joan M. Butler
Mr. and Mrs. Raymond A. Lagasse
Mascoma Savings Bank
Mr. and Mrs. Richard L. Patch
Ms. Phyllis M. Stinehour

Bill McCaffrey
Mascoma Savings Bank

Clifford G. McCondach
Mrs. Arline E. McCondach

Herbert and Connie Merrihew
Mr. Timothy Merrihew

Robert A. Mesropian
Mrs. Dorothy M. Sayles
Ms. Anna A. Yeshilian

Nancy T. Milne
Ms. Patricia M. Anderson
Ms. Jean S. Burton
Ms. Grace W. Harde
Mr. John F. Holzinger, Jr.
Mr. and Mrs. Edwin C. Mead
Jeff and Dale Milne
Mr. James O'Brien
Ms. Ray G. Theriault
Mr. William D. Wedgwood

Kathy Quinn
Ms. Wendy Cole

Mellie Rachlin
Proforma Unlimited

Dorothy J. Raymond
Mr. Lloyd E. Raymond

Frances Raymond
Ms. Pauline R. Smith

Everett B. Rich
Ms. Verna W. Rich

Rita Rogers
Alice Peck Day Memorial
Hospital Auxiliary
Mrs. Barbara H. Brown

C. F. Ross
Ms. Jean H. Baarson

Cecilia Rutledge
Daniel and Jayne Rutledge

Warren E. Sherley
Mrs. Frances V. Sherley

Lorraine B. Simon
Lorraine Simon Memorial Fund
of the NH Charitable Foundation-
Upper Valley Region

Cleona L. Smith

Mr. Earl E. Smith

John Strickler

Dr. and Mrs. James C. Strickler

John C. Tonseth

Dr. Georgia A. Tuttle

Wayne J. Tucker

Mrs. Helen D. Tucker

Bonnie L. Wenz

Charles Felson, O.D.

Lillian A. White

Mr. and Mrs. Peter White

S. Sam Zappala

Mrs. Doris Zappala

Gifts in Kind

Our appreciation to the businesses and individuals whose in-kind contributions supported APD's special needs and events.

America's Floral Shop

Center Court Flower Shop

Herbert A. Knapp, MD

Lebanon Co-op Floral Shop

Elizabeth A. Pomeroy

Roberts Flowers of Hanover

Shaker Valley Auto & Tire, Inc.

Drs. Suzanne and Scott Shipman

The Floral Shoppe at Price Chopper

Valley Flower Company

Vermont Cut Flowers

Special Gifts

Special gifts are restricted to a specific purpose or project, and we are grateful to our supporters who contributed to many of the causes at the Hospital and Harvest Hill.

Alice Peck Day Medical Staff

Alice Peck Day Memorial
Hospital Auxiliary

Kmon, Osofsky, and Sabatelle

Mr. and Mrs. H. Carroll Mackin

Gary Neiduski Family Trust

The Children's Fund of the
Upper Valley of the NH Charitable
Foundation-Upper Valley Region

NH Humanities Council

NH State Association of Emblem Clubs

The Page Hill Foundation

The Lorraine B. Simon Memorial Fund
of the NH Charitable Foundation-
Upper Valley Region

Bequests

Gay H. Gahagan Charitable Lead Trust

James A. Hughes

HOMESTEAD SOCIETY



Members of the Homestead Society take the long view when they make APD a beneficiary of their estates. They understand the importance of legacy giving and planning for the future. We thank the following people who, through their generous bequests, will sustain the hospital in the years ahead.

Mrs. Patricia B. Brown

Mr. and Mrs. S. Whitney Dickey

Ms. Frances W. Field

Mr. and Mrs. Conrad F. Frey

Mr. George B. Halperin

Mr. and Mrs. Ralph R. Hough, Jr.

Ms. Dorothy E. Jewett

Mr. and Mrs. Austin Kovacs

Ms. Michelle Marceau, Ph.D.

Mr. and Mrs. Robert E. Middleton

Mr. Stephen L. Pike

Ms. Anna M. Romano

DEATHS OF HOMESTEAD SOCIETY MEMBERS

We mourn the loss of the three members of the Homestead Society who passed away this past year. Their generous planning for our financial security will benefit APD far beyond their lifetimes.

Dr. Henry P. Brown, III Mrs. Julia H. Frost Mrs. Virginia Scotland

board of trustees

HEALTH SYSTEMS

Michael PWH. Paine, FRCS(Eng)
Chair

Judson T. Pierson
Treasurer

Edward T. Kerrigan
Secretary

Harry G. Dorman, III, FACHE
President & CEO

Susan E. Mooney, MD
Interim Medical Director

Barbara A. Callahan, CRNA
President, Medical Staff

Paul R. Boucher
Trustee

Reverend Dr. Guy J.D. Collins
Trustee

Michael J. Cryans
Trustee

Terri C. Dudley
Trustee

Michael R. Harris
Trustee

William N. Josler
Trustee

Karen G. Kayen
Trustee

John A. Kelly, MD
Trustee

Sara L. Kobylenski
Trustee

Miriam M. Maguire
Trustee

Closey F. Dickey
Trustee Emeritus

HOSPITAL

Sara L. Kobylenski
Chair

Michael R. Harris
Vice Chair

Judson T. Pierson
Treasurer

Edward T. Kerrigan
Secretary

Harry G. Dorman, III, FACHE
President & CEO

Susan E. Mooney, MD
Interim Medical Director

Barbara A. Callahan, CRNA
President, Medical Staff

Claudia C. Gibson
President, Auxiliary

Reverend Dr. Guy J.D. Collins
Trustee

Michael J. Cryans
Trustee

Terri C. Dudley
Trustee

William N. Josler
Trustee

Karen G. Kayen
Trustee

John A. Kelly, MD
Trustee

Miriam M. Maguire
Trustee

Patrick J. Morhun, MD, FACS
Trustee

Michael PWH. Paine, FRCS(Eng)
Trustee

Ann E. Marchewka
Vice President, Patient Care Services

Closey F. Dickey
Trustee Emeritus

LIFECARE CENTER

Paul R. Boucher
Chair

Karen Barr
Vice Chair

Judson T. Pierson
Treasurer

Terri C. Dudley
Secretary

Harry G. Dorman, III, FACHE
President & CEO

Reverend Dr. Guy J.D. Collins
Trustee

Norma Jean Guthrie
Trustee

William Ingleheart
Trustee

Arnold Levin
Trustee

Miriam M. Maguire
Trustee

Rolande D. Andrews
Administrator, Harvest Hill

Closey F. Dickey
Trustee Emeritus

